



**INFOTECH
COMPUTERS**
PRIVATE LIMITED

COMPANY PROFILE

INFOTECH COMPUTERS (PVT) LTD

Transforming Technologies for Business Growth



ABOUT US

Founded in 2010 and formally incorporated in 2020, InfoTech Computers (Private) Limited is a Sri Lanka-based IT solutions provider delivering reliable, scalable, and cost-effective technology solutions to organizations across diverse industries.

We work in close partnership with both private and public sector institutions to design, implement, manage, and support robust IT infrastructures that enable operational excellence and sustainable growth. Our expertise spans day-to-day IT operations as well as complex, large-scale infrastructure projects, with a strong emphasis on performance optimization, security, and operational continuity.

At InfoTech Computers (Private) Limited, we view technology not merely as a support function, but as a strategic enabler of business value. By aligning technology initiatives with organizational objectives, we help our clients enhance productivity, strengthen resilience, and achieve long-term competitive advantage in an evolving digital landscape





VISION AND MISSION



Vision

To be a trusted technology partner delivering reliable, secure, and innovative IT solutions that empower businesses to grow and succeed.



Mission

To deliver reliable, secure, and cost-effective IT solutions supported by proactive service, enabling our customers to achieve operational excellence and long-term business value.



Core Values

- Customer Commitment
- Technical Excellence
- Integrity & Accountability
- Continuous Improvement

PRODUCTS & SERVICES



IT Infrastructure Design & Management

Design, implementation, and ongoing management of reliable IT infrastructure environments tailored to business needs



IT Outsourcing & Helpdesk Services

End-to-end IT outsourcing, including helpdesk operations, system monitoring, and continuous technical support



IT Equipment Sales

Supply of branded desktops, laptops, printers, copiers, UPS systems, and enterprise-grade IT accessories



IT Equipment Rental Services

Flexible short-term and long-term rental solutions for PCs, laptops, printers, copiers, UPS systems, and event-based requirements



Repairs, Maintenance & AMC Services

Preventive and corrective maintenance through Annual Maintenance Contracts to ensure system reliability and minimal downtime



Network, CCTV & Security Solutions

Design and implementation of secure networking, structured cabling, CCTV surveillance, and access control systems.



DELIVERY APPROACH



How We Work

Our structured delivery approach ensures consistent results and measurable business value.



Discovery Phase

Assessment of existing IT infrastructure, operational challenges, security risks, and performance gaps



Proof of Concept

Implementation of recommended solutions within a selected business unit to validate effectiveness and performance



Execution & Optimization

Organization-wide rollout, optimization, and ongoing management of IT infrastructure to maximize efficiency and reliability

BUSINESS VALUE THROUGH IT MATURITY



IT Improvements

- Reduced system downtime and operational disruptions
- Improved system reliability and performance
- Secure information through robust IT policies and network security
- Standardized infrastructure maintenance and support processes



Business Value Delivered

- Increased productivity and operational efficiency
- Faster response to market and business changes
- Improved service delivery and customer satisfaction
- Cost optimization through reduced IT overheads
- Sustainable competitive advantage



WHY INFOTECH?

InfoTech Computers (Private) Limited is recognized as a reliable and trusted IT partner for organizations that require consistent performance, responsive support, and long-term value from their technology investments.



Proven Reliability

A strong track record of supporting large and reputable organizations across multiple industries.



Comprehensive IT Solutions

A strong track record of supporting large and reputable organizations across multiple industries.



Backup & Continuity Assurance

Provision of backup (replacement) equipment for extended maintenance or repair periods to ensure uninterrupted operations.



Flexible Support Models

On-site and remote technical support tailored to customer requirements and service-level expectations.



Experienced Technical Team

Highly skilled professionals with extensive experience in enterprise IT environments.



Customer-Centric Approach

Solutions designed around business objectives, not just technical requirements.



SUPPORT MODEL & SERVICE STRENGTHS

We operate a structured and responsive support framework to ensure minimal downtime and maximum system availability.



Key Support Strengths

- **International service standards guidelines (SLA)**
- **Backup replacement units for repairs exceeding standard timeframes**
- **On-site warranty and maintenance support**
- **On-site technical support for all equipments**
- **24/7 remote technical assistance**
- **Annual Maintenance Contracts (AMC)**
- **Secure data recovery services**





CLIENTS & INDUSTRIES SERVED

InfoTech Computers proudly serves a diverse portfolio of clients, including leading organizations across :

-  **Government Sector**
-  **Food Sector**
-  **Information Technology Sector**
-  **Apparel Sector**
-  **Hotel & Leisure Sector**
-  **Shipping & Logistics Sector**
-  **Finance Sector**
-  **Manufacturing Sector**
-  **Medical Sector**

Our long-standing relationships with corporate clients reflect our commitment to service quality, reliability, and trust.



OUR CLIENTS



Elections Commission
of Sri Lanka



Ministry of Health
(Indigenous Medicine Sector)



Department of Fisheries
And Aquatic Resources



Department of Excise



Timber Corporation



Department of
Government Information



Mahaweli Authority



Ceylon Shipping Corporation



People's Bank



Ebony Holdings



Triple Holdings

M&S

M&S



Stretchline



Bureau Veritas CPS



Bureau Veritas Lanka



MAS Holdings



Ceylon Biscuits
Limited



Sunquick Lanka



Convenience Foods
(Member of CBL Group)



CBL Natural Food Cluster



CBL Export Cluster



CBL Foods International



JAT Holdings PLC





Gamma Pizza Craft Lanka
(Pizza Hut & Taco Bell)



Mabroc Teas



Continental Insurance



Arpico Finance



First Capital Holdings



AIA Insurance



Home Lands Group



Access Engineering



Lanka Princess Hotel
(Aluthgama)



Galle Face Hotel



Waters Edge



Mosvold



AEN Palm Oil Processing



JF&I Packaging



Modern Pack Lanka



Agro Ventures Group



CIC Agri Business



CIC Seeds



CIC Holdings



JDC Printing
(Nawaloka Group)



Godrej Household Products
(Lanka)



Alumex



Beira Group



Lion Brewery



Arimac Digital



PBSS Group



Softlogic Information Systems



Global Communities
(US AID Funded)



Qatar Charity Sri Lanka



Inter Ocean Services
(McLarans Group)



Diamond Shipping



DP Logistics



Sharaf Shipping



Lanka Shipping



Uni Feeder Lanka



Medi Help Hospitals



Sits Cake



Maliban



COMPANY INFORMATION & CONTACT DETAILS

Sales Inquiries

Prageesha Fonseka
(Executive - Customer Relations)
sales@itclk.com
+94 76 095 4599

Operational Inquiries

Lithira Warnakulasooriya
(Manager - Operations)
operations@itclk.com
+94 76 095 4597

Technical Inquiries

Yenuka Madhumalka
(Lead - Projects)
support@itclk.com
+94 76 095 4595

Executive Leadership

Sachith Kudavidanage
(Director / CEO)
info@itclk.com
+94 777 909 100

Head Office

InfoTech Computers (Private) Limited
No. 801, 4th Floor, Sausiri Shopping Complex,
High Level Road, Nugegoda.
Tel: +94 11 219 9446

Website

www.itclk.com

